

## **VDOT FAQ's**

### **TRAFFIC SAFETY**

**Q: Our street sign is missing, who do I need to talk to?**

A: Missing or damaged signs should be reported to the Department Public Works, Environmental Services at 703-792-6666.

### **STREET LIGHTING**

**Q: I would like a streetlight installed on my street, who do I need to talk to?**

A: The Department of Transportation coordinates the installation and maintenance of streetlights to illuminate hazardous intersections. The Streetlight Coordinator works with [Dominion Virginia Power](#) and the [Northern Virginia Electric Cooperative \(NOVEC\)](#) to install and maintain an inventory of more than 5,324 streetlights. Call Michael Clark, Street Light Coordinator, at 703-792-6825.

**Q: I would like to report a streetlight outage, who do I talk to?**

A: To report outages or problems, citizens should call their utility company. Call 1-888-667-3000 to reach Dominion Virginia Power or 703-335-0500 to reach the Northern Virginia Electric

Cooperative (NOVEC).

### **TRANSPORTATION PLANNING**

**Q: My sidewalk needs to be repaired, who do I talk to?**

A. Sidewalks in subdivisions are maintained by VDOT, call VDOT at 703-366-1900.

**Q: I need bus transportation, who do I call?**

A: PRTC: 703-383-7782 – Commuter transportation

OmniLink: 703-730-6664 – transportation within PWC

School Bus: 703-368-0176

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